

# Procedure for Business Owners Requesting CCTV Footage from Silverdale Business Association

Purpose: To provide a clear and efficient process for requesting CCTV footage.

#### **Procedure for Silverdale members:**

## 1. Written Request:

- Submit a written request to the Silverdale Business Association.
- Include the following information:
  - Your name
  - Your business name
  - The date and time of the incident
  - The specific location of the incident
  - The relevant police case number

### 2. Specify Your Request:

- o Clearly state whether you require a still image (photo) or a video clip.
- Explain the purpose of the requested footage.

**Note:** All requested <u>Video</u> footage will be directly forwarded to the relevant police authority for their investigation.

#### **Important Considerations:**

- **Data Privacy:** Please be mindful of data privacy regulations and ensure that any footage requested is strictly for the purpose of assisting the police investigation.
- **Timely Response:** The Association will endeavor to process requests promptly, but please be aware that there may be delays, particularly during peak periods.

Information	Details
Your Name	
Email address	
Your Business Name	
Your Contact Information	(Phone Number)
Request Details:  Date and time of the incident	
Police Incident Number	(if applicable)
Type of Footage Required *Note: All Video footage requests will be forwarded directly to the relevant police authority for further investigation.	Photo, Video*
Briefly explain the reason for your request. This information will help the Association determine the appropriate course of action	
Specify the Location of the Incident:	
Additional Comments or Questions	